



Designing technology solutions  
beyond boundaries



**Buzznet – building partnerships for success**

Buzznet offers expertise with a focused approach to architecture development, Internet business applications and smart integration techniques.

**Areas of Specialization**

**Actionable Consulting**

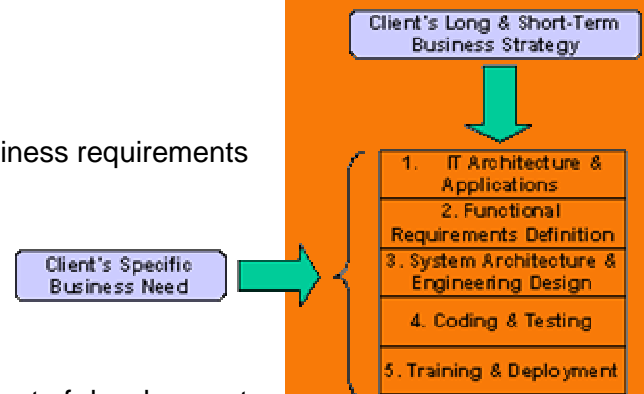
- Define IT architecture to meet business needs
- Deliver business requirements consulting where necessary
- Provide an impartial view on new IT procurement
- Realize additional returns from existing IT Investments.

**Software Development**

- Provides custom software development, as per specific business requirements
- Allows customer to retain full IP rights
- Includes full documentation and training
- Allows for optional maintenance

**The Malaysian off-shore base Advantage**

- IP protection, Data Security & Information Privacy.
- Low cost of infrastructure and low attrition reduces overall cost of development cycle, and provides for a stable environment.
- Stable political climate backed by consistent economic growth which makes it attractive for sensitive, high end applications in banking and finance.



What We Do	Your Advantage
Reuse, integrate and extend existing applications.	<ul style="list-style-type: none"> <li>▪ Extend life of existing applications</li> <li>▪ Minimize re-training</li> <li>▪ Additional returns on existing investments</li> </ul>
Smart integration	<ul style="list-style-type: none"> <li>▪ Bring together best-of-breed solutions</li> <li>▪ Enterprise-wide business intelligence out of legacy systems</li> </ul>
Accelerated delivery of solutions.	<ul style="list-style-type: none"> <li>▪ Faster realization of application benefits</li> </ul>
Full intellectual property rights, unrestricted deployment.	<ul style="list-style-type: none"> <li>▪ No additional licensing fees to be paid - unlimited deployment rights within the organization.</li> </ul>
Fixed-price bid model.	<ul style="list-style-type: none"> <li>▪ No hidden development costs</li> </ul>



US based product company specialising in Customer Self Service and Bill Payment/Presentation business

### **Customer Requirement:**

This product is targeted towards Customer Self Service, and Bill Payment and Presentation activities. The product developed is a shrink wrapped version of their existing top of the line products to cater for SME sector.

### **Business Problem**

The company wanted a Customer Self Service solution that could cater for the SME sector

### **Solution**

- The functionality includes registration of third party payment collection agencies, payment processing, customer self service activities, bills aggregation/consolidation, import/export of bills/payment information etc.
- Development environment: J2EE platform with Weblogic as the Web Server, Oracle as the database and hosted from edocs site for its US based clients

### **Results and Key Benefits**

- Modules include - Registration of third party payment collection agencies, Payment Processing, Customer Self Service Activities, Bills Aggregation/Consolidation, Import/Export of bills/payment information etc. Has a fully functioning CSR module
- Designed and developed the entire Product off shore
- Integrated with a leading Payment Solutions Vendor in the US
- Provided a sample reference implementation of the System

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#### **Buzznet Sdn. Bhd.**

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