



Designing technology solutions
beyond boundaries



Buzznet – building partnerships for success

Buzznet offers expertise with a focused approach to architecture development, Internet business applications and smart integration techniques.

Areas of Specialization

Actionable Consulting

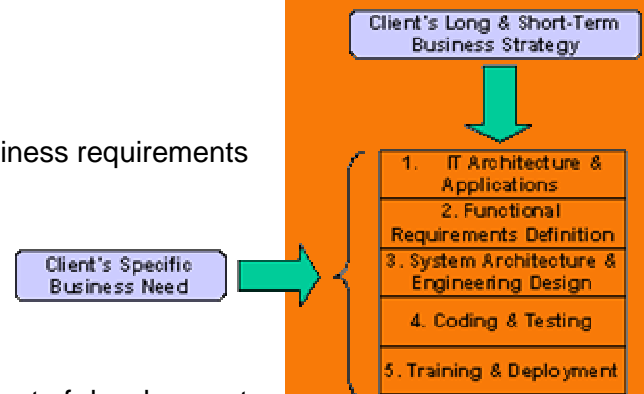
- Define IT architecture to meet business needs
- Deliver business requirements consulting where necessary
- Provide an impartial view on new IT procurement
- Realize additional returns from existing IT Investments.

Software Development

- Provides custom software development, as per specific business requirements
- Allows customer to retain full IP rights
- Includes full documentation and training
- Allows for optional maintenance

The Malaysian off-shore base Advantage

- IP protection, Data Security & Information Privacy.
- Low cost of infrastructure and low attrition reduces overall cost of development cycle, and provides for a stable environment.
- Stable political climate backed by consistent economic growth which makes it attractive for sensitive, high end applications in banking and finance.



What We Do	Your Advantage
Reuse, integrate and extend existing applications.	<ul style="list-style-type: none"> ▪ Extend life of existing applications ▪ Minimize re-training ▪ Additional returns on existing investments
Smart integration	<ul style="list-style-type: none"> ▪ Bring together best-of-breed solutions ▪ Enterprise-wide business intelligence out of legacy systems
Accelerated delivery of solutions.	<ul style="list-style-type: none"> ▪ Faster realization of application benefits
Full intellectual property rights, unrestricted deployment.	<ul style="list-style-type: none"> ▪ No additional licensing fees to be paid - unlimited deployment rights within the organization.
Fixed-price bid model.	<ul style="list-style-type: none"> ▪ No hidden development costs



The country's pioneer telecommunications provider

Customer Requirement:

Developed software that will allow the post paid customers to register, view the status of the registration and make payments online. Allows the customers to choose various post paid plans and choose their Phone Numbers. System features a basic black list checking with few systems for past defaulters

Business Problem

Celcom wanted to allow their post paid customers to be able to register online through the web

Solution

- Designed and developed the Payment API for integrating with a third party Fraud Detection/Protection Gateway
- Provided the API for integrating with their back end billing system (KENAN) to allocate the SIM/Phone numbers and adjust the inventory of the same in real time
- Generated the API for integrating with few of the CELCOM's blacklist verification systems/databases.



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Results and Key Benefits

- This product is targeted towards Customer Self Service, and Bill Payment and Presentment activities
- The product developed is a shrink wrapped version of their existing top of the line products to cater for SME sector
- Modules include - Registration of third party payment collection agencies, Payment Processing, Customer Self Service Activities, Bills Aggregation/Consolidation, Import/Export of bills/payment information etc.
- Has a fully functioning CSR module

Buzznet Sdn. Bhd.

13A-11, Block B, Phileo Damansara 2, Jalan 16/11, 46350 Petaling Jaya, Malaysia.

Tel: +603-7960-2141 ~ Fax: +603-7665-3054 ~ Mobile: +6012-238-3066

Email: sanjoy@buzznetlabs.com or srikanth@buzznetlabs.com